



Document Preparation  
2015.13

# Document Preparation Platform

## Release Notes

October 2015



## Preface

This publication was written for Document Preparation

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# External Release Notes Overview

## In This Release

The following new features, enhancements and resolved issues are included in this release.

- New Features
  - None
- Enhancements
  - [Image Changes](#)
- Resolved Issues
  - [OrderAndGetFormPackage and OrderFormPackage/GetOrderStatus/GetOrderedPDF discrepancy resolved](#)

## Effective Date

The effective date of this release is **October 13, 2015**. The scheduled release window occurs on this date beginning at 10 p.m. (CDT/UTC -0500) and the planned outage may last up to four hours.

Please contact Wolters Kluwer Financial Services support team for details regarding system availability.

## Compliance Requirements

The following new features, enhancements and resolved issues included in this release are the result of compliance requirements or mandatory legal changes.

- [Image Changes](#)

## Product Documentation

The following product documentation was introduced or revised in this release cycle through product management and SupportLine.

- New Artifacts
  - None
- Revised Artifacts
  - None

Product documentation is available through SupportLine.

## Contact Information

If you have any questions regarding this platform release, you may contact the WKFS support team by phone or e-mail. Our support staff is available Monday through Friday, 7 a.m. to 7 p.m. CST. Voice mail operates continually, allowing you to leave us a message after hours and on weekends.

- Customer Support Line: 1.800.726.9898, option 1
- Customer Support E-mail: [MtgDocPrepSupport@WoltersKluwer.com](mailto:MtgDocPrepSupport@WoltersKluwer.com)

## What's New

### Image Changes

- **Issue:** Logos/images supported on documents
- **Reference:** PBI 324953
- **Compliance Impacts:** This is a compliance issue.

#### Summary

This enhancement allows DocPrep customers to have personalized logos or images placed within their documents, for personalizing the documents to their institution.

These enhancements are exclusive to image updates (glyph files) representing logo images or visual indicators (arrows, text shading) requested to support branding and other design requirements.

- **Added one image:** Wolters Kluwer Financial Services received a request from an institution to add a logo on an existing form.
- **Added one image:** Wolters Kluwer Financial Services received a request from an institution to support image and design requirements for a new custom form.

A total of two (2) images were requested and now supported.

### OrderAndGetFormPackage and OrderFormPackage/ GetOrderStatus/GetOrderedPDF discrepancy resolved

- **Reference:** PBI 345435
- **Compliance Impacts:** This defect is not a compliance or regulatory issue.
- **Documentation:** No documentation impact

#### Issue

An error was identified where users were reporting different test results when using **OrderAndGetFormPackage** method against the **OrderFormPackage** methods. Users reported that when setting **Workflow/Flags/SuppressWorkflowProcessor** to **True**, the .XML file failed with a generic error message; when setting **Workflow/Flags/SuppressWorkflowProcessor** to **False**, the .XML file succeeded and generated a DocPrep package.

#### Solution

This issue has been resolved; **OrderFormPackage** and **OrderAndGetFormPackage** now function correctly with **Workflow/Flags/SuppressWorkflowProcessor** set to either **True** or **False**.

#### Implementation Notes

This feature requires a Document Preparation update.



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**Wolters Kluwer Financial Services**

6815 Saukview Drive  
St Cloud, MN, 56303  
Toll-free: 800.274.2711

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